

ACTIVATION OF YOUR AURORA SMARTCARD

Upon purchase, your smartcard will be blank and will require activation of all entitled programs unless your supplier has already done so. Please read the information below carefully so that your smartcard is activated in the correct manner. This will ensure minimum waiting time for the channels to be switched on.

There are two ways that a smartcard can be activated, as a traveller OR as a licence area viewer. **NOTE: If you are currently travelling in WA and wish to receive the GWN and WIN TV channels, ignore all of the information below and skip to Step 1 on the next page.**

Seven Central and Imparja (commercial satellite TV broadcasters) are contracted by the Australian Communication and Media Authority (ACMA) to provide their service to viewers within their licence area. Traveller activations attract a small fee. Different forms and information are required by the commercial broadcasters depending on whether you live in their licence area or are travelling through it.

READ THE INFORMATION BELOW CAREFULLY SO YOU CAN DETERMINE WHICH ACTIVATION METHOD IS APPLICABLE TO YOUR CIRCUMSTANCES.

LICENCE AREA VIEWERS – OPTION 1

If the address you provide is within the TV1 Licence area, see http://www.acma.gov.au/WEB/STANDARD/pc=PC_90223, the smartcard will be activated permanently at no charge and will never be turned off. The address you provide must be a valid mailing address as Imparja or Seven Central may send out information relating to their service. You are then free to use your smartcard in your decoder when travelling as well. This is the preferred method. If the address you provide is not within the TV1 licence area, you must choose option 2.

TRAVELLER ACTIVATION – OPTION 2

The commercial programs can also be accessed by people travelling within the TV1 licence area. A fee of \$55.00 will be charged per application (up to 12 months) by Imparja. As of December 5th 2008, no fee is currently charged by Seven Central however, this may be subject to change without notice.

When using this method, you will have to provide a brief itinerary of your travels. Keep this very brief as Imparja and Seven Central only want to know that you are in fact travelling through their licence area. So, an example would be "travelling through remote QLD and NT for the next 12 months". Also, the \$55.00 fee is per application for up to 12 months so if you mention you are traveling for only 3 months then the service will be cut off after 3 months and \$55.00 will be payable when you re-apply. In other words...you ARE travelling for 12 months!

ACTIVATION OF YOUR AURORA SMARTCARD – cont.

Follow these steps to activate your smartcard.

STEP 1 – Setup your satellite system and follow the satellite kit instructions carefully. Change the channel on your satellite decoder to INFO 156 also called TUNE 156. This is generally on channel 1. Once aligned, you will see the smartcard information pages displayed on your TV screen. Now change to one of the ABC state channels – any ABC channel will be fine. Your decoder should now state that the service is scrambled providing you have inserted your smartcard correctly into your decoders' smartcard slot. If you are receiving the message "unknown smartcard" or similar then your card may be inserted the wrong way up.

STEP 2 - Determine your method of activation – option 1 or option 2. **WA travellers ignore this step and proceed to STEP 3.**

STEP 3 – FAX or email the Optus smartcard activation form. **If currently travelling throughout WA, fill in the bottom section as well. This completes the card activation process for WA travelers as Optus will activate GWN and WIN TV as well as ABC and SBS.** All others, continue below.

STEP 3 – Do nothing until you can see picture on the ABC channel. This is automatic and is generally switched on within 1 business day of Optus receiving the form or email.

STEP 4 – FAX or email the Imparja and Seven Central forms to their respective FAX numbers or email addresses. These can both be sent at the same time.

STEP 5 – You can continue to watch the ABC or SBS channels while waiting for the commercial channels to come on. Check to see if they are on every hour or so by changing the channel on the remote control.

A point worth noting: If you do not have the time to sit and wait for the commercial channels to be switched on, after you have ABC and SBS, pack up your kit and allow about 2-3 days to pass. Set up the dish again then call 1300 301 680, press option 3, then option 1, enter your smartcard number and confirm. Ensure the card is in the decoder and wait for approximately 15 minutes. Your card will be refreshed with all entitled channels.

WESTERN AUSTRALIAN TRAVELLERS ONLY

If you are currently travelling within WA and would like access to GWN and WIN , fill out the Optus Smartcard Activation form on the next page as well as the bottom section "Travelling in WA".